

# Palautuslomake



Sähköposti: [support@24hshop.fi](mailto:support@24hshop.fi)

Ordernumber: \_\_\_\_\_

Phonenumber: \_\_\_\_\_

Name: \_\_\_\_\_

Sähköposti \_\_\_\_\_

## I will return the following products:

Article	Quantity	Cause (Enter on the back of the paper if you can't fit)	Charge-back / Change / Complaint
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	
_____	_____	_____	

**Other information:**

### Return a product

1. If you wish to return a product it is important that it is not used, it is complete and unscrambled in its original packaging.
2. Fill in the attached return slip carefully and thoroughly, include it in the package.
3. The return address is: **24.se Box 829, 391 28 Kalmar, Sweden**
4. If you choose to ship the item without tracking, you will be responsible for the item until we receive it.
5. Remember to save the receipt. In case of withdrawal, you are the customer for the return freight.
6. If you have any questions please contact customer service - Sähköposti: [support@24hshop.fi](mailto:support@24hshop.fi)  
- We speak English and Swedish

### Refund

Once we receive your return and it is approved, we will refund you.

At card payment, the refund will be returned to the account used at the time of purchase.

When buying via Klarna, we will credit to Klarna to refund them